



Team Leading NVQ - Level 2

Course fee – only £1,000 + VAT for a private learner (some funding may be available)

The Level 2 NVQ in Team Leading is a cross sector qualification. This means that it can be taken by team leaders, seniors and managers across a wide variety of areas, including NHS trusts, educational institutions, government departments and the private sector who want to improve motivation and service of themselves and others.

What is an NVQ?

An NVQ is a nationally recognised qualification. It shows that you are able to work to a set national occupational standard and is a qualification which assesses someone's competence in a work situation. This NVQ reflects 'best practice' and is based on National Occupational Standards written by the particular employment-led body that represents your work area. The qualification is expected to reflect the skills, knowledge and understanding an individual possesses in relation to a specific area of work.

Qualification Structure

The qualification is made up of 6 units - 4 mandatory units and 2 optional units.

Mandatory Units

- Manage your own resources
- Provide leadership for your team
- Develop productive working relationships with colleagues
- Health and Safety

Optional Units

- Encourage innovation in your team
- Allocate and check work in your team
- Provide learning opportunities for colleagues
- Help team members address problems affecting their performance
- Participate in meetings
- Resolve customer service problems
- Support customer service improvements

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